



RESIDENTIAL QUOTE REQUEST FORM

Depending on volume and complexity, quotes may take between 24h - 48h to be prepared.

CALLER

Name:	Email:	Date:
Phone:	Payment: Pre-Paid Collect C.O.D Other:	

SHIPPER

Name:	Address:		
City:	Prov/ State:	Postal Code:	
Order Reference:	Dock: Yes No	Hours:	

CONSIGNEE

Name:	Email:	Phone:
Address:		City:
Prov/ State:	Postal Code:	Building Type:

INSTRUCTIONS

Service Level:	Threshold	Room of Choice	White Glove	White Glove Assembly
Heaviest Item:	< 75 lbs	> 75 lbs	> 100 lbs	> 200 lbs
# of Stair Flights:	Elevator: Y N		*Declared Value (\$):	

*(Maximum liability of \$2.00 per pound (\$4.41 per kilogram) unless declared value states otherwise. Note: Limit of Allowable Maximum Declared Value \$5.00 per lb.)

Special Instructions:

Pcs	Skids	Description of Goods	Length	Width	Height	Weight (LBS)	Cubic Foot
		TOTALS					

Residential Delivery Limitations

Cubic Foot = (L x W x H) ÷ 1728

- Line-haul (transport between cities) is required for a shipment to be eligible for your residential delivery services.
- Residential deliveries are restricted to the major city centres outlined in our Residential Delivery Zones guide.
- White Glove Assembly is restricted to no more than five (5) pieces of furniture. No full-scale installation services.
- White Glove Assembly is restricted to items with no more than five (5) main components. No knockdown (KD) furniture.
- Items exceeding 250 lbs are deemed excessive for teams of two and will be reviewed on a case by case basis.

Residential Service Levels:

- Curbside:** Delivery to the door, garage, or curbside of a home but not beyond the threshold. To the loading bay/ lobby of condos/ apartments.
- Room of Choice:** Delivery inside the home, condo, or apartment to a preferred location.
- White Glove:** Delivery inside the home, condo, or apartment. To a preferred location, unboxing, and debris removal.
- White Glove Assembly:** Delivery inside the home, condo, or apartment. To a preferred location, unboxing, assembly, and debris removal.